



TERMS AND CONDITIONS OF RENT

1. RENTAL

Company shall rent out a Vehicle (as described in the page overleaf) to the Customer, who accepts, for use in the Lebanese territories only, in accordance with the provisions of these Terms & Conditions.

2. RENTAL FEE AND EXTRA MILEAGE

Rental Fee should be made in advance in Cash USD or with an international credit card, net of any banking charges or other charges whatsoever. During the rental period, the Customer is allotted a maximum mileage of 150 Km per day. If the mileage surpasses this limit, an additional fee will be applied amounting to USD/0.2/ per extra Km. In case the rental period exceeds 2 days, the Customer is allotted unlimited mileage. Special conditions apply for long-term rental period.

3. INSPECTION AND MAINTENANCE

The Company confirms that it conducts necessary inspection and maintenance on the Vehicle before handing it over to the Customer. The Customer must confirm the Vehicle's satisfactory condition and ensure it is defect-free and suitable for use.

The Customer must promptly notify the Company of any dashboard alerts leading to mechanical issues or malfunctions to facilitate timely repairs. Repairing the Vehicle at any third-party workshop without the Company's prior written approval is prohibited.

Customer shall bear the repair costs if mechanical failure results from their actions or negligence. Company shall solely assess the Vehicle's repair expenses.

In the event that maintenance exceeds two (2) hours, the Company will provide the Customer with a replacement vehicle of the same or similar class, subject to availability.

4. PROHIBITED ACTS

The Customer is prohibited from:

- a) Using the Vehicle for any illegal activities or transporting unauthorized goods or people.
- b) Operating the Vehicle as a taxi or for passenger or goods transportation services, with or without payment.
- c) Towing any vehicle or trailer with the rented Vehicle.
- d) Engaging in rallies, speed tests, competitions, or trials with the Vehicle.
- e) Violating Lebanese traffic laws. The Customer is accountable for any losses or damages arising from such violation to the Vehicle or third parties.
- f) Permitting any other individuals to drive the rented Vehicle. Any breach of this provision will result in the Customer assuming full responsibility, thereby releasing the Company from any liability towards the Customer, and any third parties. Should the Customer want to designate a driver for any reason, written approval from the Company is mandatory. The designated driver must be over twenty-three years old, possess a valid license, and the Customer assumes liability for his actions.
- g) Driving the Vehicle under the influence of alcohol, drugs, or any intoxicating substances.
- h) Subletting or depositing the Vehicle as collateral for a loan or any other acts which would infringe on the Company's ownership and rights.
- i) Altering the Vehicle's registration or license plates or making any changes to the Vehicle's original form.



- j) Taking the Vehicle outside Lebanese Territory. Such act will be deemed as theft and Customer will be in violation of Article 636 of the Penal Code.
- k) Modifying the Vehicle's mechanics or appearance in any way. If the Customer engages in fraud or cheating, such as altering removable parts of the Vehicle, the Company reserves the right to seek compensation equivalent to the incurred damages and cost of repair.
- l) Driving the Vehicle off-roads.
- m) Using the Vehicle to give driving lessons for any person whatsoever.

5. SECURITY DEPOSIT

Upon receiving the Vehicle, the Customer pays a refundable security deposit in cash or with an international credit card, as determined in the page overleaf. This deposit covers any loss or damages during the rental. If damage or extra mileage is found during the Vehicle Inspection at the Return Date, the Company shall deduct the costs from the Security Deposit paid in cash or by international credit card.

6. DELIVERY / RETURN OF THE VEHICLE

Upon Vehicle delivery ("Delivery Date"), both Parties will inspect the Vehicle, creating an Inspection Report. The Vehicle is considered in the Customer's custody from the Delivery Date. The Company retains exclusive ownership of the Vehicle and any additional installed equipment. Upon termination, the Customer must promptly return the Vehicle, installed equipment ("Return Date") in good condition, except for normal wear and tear, with the same fuel level. The Customer must remove all personal belongings. Although the Company shall take appropriate measures to ensure the return of the personal belongings found in the Vehicle on the Return Date, the Company shall not be held liable to reimburse the Customer for any missing personal belongings. All gasoline expenses for the vehicle during the rental period will be covered by the Customer.

If the Vehicle is not returned on the due date, the Company can act without notice, with a fixed coercive fine equal to the daily rental fee for each day of delay in returning the Vehicle in addition to the daily rental fee and the Customer will be deemed violating Article 636 of the Penal Code.

7. INSURANCE COVERAGE

Throughout the rental, the Vehicle is covered by full comprehensive insurance.

8. ACCIDENT / COLLISION

In case of an accident, the Customer must promptly notify the Company which shall arrange for an insurance expert's assessment and provide a replacement vehicle if the Insurance Policy covers the accident.

Moreover, the Customer is responsible for the security and preservation of the rented Vehicle and the Company rights.

The Customer will be responsible for the Vehicle repair costs, as described in the page overleaf, with the Insurance Policy covering any additional expenses. If the accident is excluded from the Insurance Policy, the Customer must cover the Vehicle and third-party Vehicle repair costs.

If the accident results in total Vehicle loss, the Customer must reimburse the Company an amount equal to twenty percent (20%) of the Vehicle value, in case the insurance approves to reimburse the total loss. Failure to pay will result in the Company taking legal action without prior notice.

In case of bodily injury to the Vehicle Passengers, Company's Liability is limited to the following amounts: USD/2,500/ for injuries to Vehicle passengers, and USD/10,000/ for the death of Vehicle passengers



during normal use. Any additional amounts for injuries or compensation must be covered by the Customer.

9. THEFT / ROBBERY OF THE VEHICLE

In case of theft/robbery, the Customer must immediately notify the Company and initiate a claim with the Public Prosecution/Police. The Company will provide a replacement vehicle, unless the Customer is responsible for the theft. If covered by the Insurance Policy, the Customer must pay twenty percent (20%) of the Vehicle value to the Company in cash. If the theft is not covered by the Insurance Policy, except for Company negligence, the Customer must pay the total Vehicle value in cash. If the Vehicle is recovered, the Company will reimburse the Customer based on the Vehicle's value at that time.

10. TRAFFIC FINES

The Customer must promptly pay all traffic fines during the rental period. If fines lead to Vehicle seizure, the Customer shall be liable to reimburse the Company for all costs and damages including the fines, delay fines, seizure and release cost. In addition to the daily rental fees resulting for fines transferred to court due to late payment, the Company can seek reimbursement, including legal costs. After termination, the Company can still claim fines paid for violations that occurred during the rental period and charge the international credit card for such amounts without any additional authorization from the Customer.

11. TERMINATION

The Company may terminate the rent with immediate effect in case of material breach of these Terms and Conditions.

12. Effect of Termination

Upon termination, the Customer must immediately return the Vehicle in good condition. All outstanding amounts, including Extra Mileage Fee and repair costs, must be settled to the Company.

13. INDEMNIFICATION

The Customer hereby agrees to indemnify and keep the Company harmless against any and all liabilities, laws, damages, costs or expenses which the Company may incur, suffer or be required to pay in the event that any trial, proceeding, investigation or any other kind of legal action is brought against the Company.

14. PRIVACY

The Customer consents to the Company sharing their information with:

- The Company's rental software.
- Enforcement authorities, such as the police upon request.
- Third parties for credit checks to prevent financial fraud.
- The Company's personnel for collections and customer service purposes.

Furthermore, the Customer acknowledges that the Vehicle may be equipped with a global positioning system (GPS) and that the Company may use this information to ensure Vehicle return, Customer and Vehicle safety, and to enhance product and service quality. The Customer also understands that if required by laws or regulations, the Company may disclose GPS information upon receiving requests or orders from courts or competent authorities.

15. GOVERNING LAW AND JURISDICTION



This Agreement shall be governed by the Lebanese Laws, including formation and interpretation. Any dispute, controversy or claim arising out of or relating to this rent and these Terms & Conditions, shall be finally settled by the courts of Beirut which will have exclusive jurisdiction.